

# ***AQUATIC CONTROL ENGINEERING LTD***

Document Title: Quality Policy

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ACE constantly monitor our quality performance and implement improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

#### 4. Quality Records and documentation

The Context of the Organisation parts 1-4 provide evidence of all Health and Safety, Environmental and Quality factors in place for Aquatic Control Engineering.

The Quality Policy, Integrated Quality Manual and Quality Plan will be reviewed and updated at least once a year, or when changes are deemed necessary.

The Integrated Quality, Occupational Health & Safety Manual shows the Quality Policy and Occupational Health and Safety Policy, and relating procedures, are in place to ensure that the overall organisational goals of the company are met.

The goals of this company are outlined within the ACE Company Vision and achieved via with INSPIRES core company values.

Quality KPI's are set on an annual basis in line with the new Financial Year by the Managing Director and Senior Management team at the quarterly Management Review meeting.

All Non-Conformities and Complaints are documented and reviewed at every Management Review. There will be a Quarterly NC report given in line with the Management Reviews.

A Customer Feedback report is given on an annual basis in line with the Quality Management System.

Quality checks are carried out in a variety of ways in line with the correct procedures and Quality Management System.

Further Quality records can be found in the Quality Documentation Analysis file or by asking the Quality and Compliance Manager.

Records of every Management Review, Inspection or Audit are saved for at least 5 years.

Date: 31/10/2020

Signed:

Stephen Randall  
Managing Director

**Date Reviewed:** 31/10/2019

**Next Scheduled Review: November 2021**

*This Document is no longer considered controlled once it has been printed or E-mailed*